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Education

- PhD, Business Administration, National Sun Yat-Sen University, 2011/1
- Master, Department of Business Administration, National Chengchi University, 1992/6
- Bachelor, Department of Computer Science and Information Engineering, National Taiwan University, 1989/6

Area of Specialty

• Entrepreneurship, Qualitative Research Method

Academic Experience

- Assistant Professor, Department of Finance, Southern Taiwan University of Science and Technology, 2011/2 to present
- Instructor, Department of Finance, Southern Taiwan University of Science and Technology, 1997/8 to 2011/1

Publications

Journal Papers

• Yung-Chi Chang, Amarzaya Nasanjarga, Ko-Chieh Chen(2019), "Service Quality, Customer Satisfaction and Customer Loyalty in Mongolian Banks: An Application of Reflective-Formative Measurement Model for Service Quality", Nankai Journal, 16(2):1-16.

Conference Papers

- 1. Yung-Chi Chang, Aaron Carve S. Guevarra, Wen-Ling Lin, Ko-Chieh Chen (2015), "Exploring Factors Affecting the Purchase Intention of Tea in Tea Shops: the Case of International Students in STUST", Conference of Finance Accounting and Business Decision 2015, Taiana, Taiwan.
- 2. Chang, Yung-Chi; Srichuchart, Amornrat; Chen, Ko-Chieh; Zhuang, Jing-Lin (2014)Understanding Soft Drink consumption among Thailand people by the Theory of Planned Behavior", Conference of Finance Accounting and Business Decision 2014, Taiana, Taiwan.
- 3. Shongwe Hlengiwe N.a, Yung-Chi Chang, Ko-Chieh Chen, Wen-Lin Lin(2013)," Exploring The Impact Of Service Quality On Education Satisfaction: A Comparison Study Of GMBA/IMBA Students At STUST & NCKU In Taiwan", The 9th International Conference On Knowledge-Based Economy And Global Management, Tainan, Taiwan.

Dissertation

• Chen, Ko-Chieh (2011) "Government Discourses on Female Entrepreneurship," Ph.D. Dissertation, National Sun Yat-Sen University

Books

- 1. Anderson, D. R., D. J. Sweeney, T. A. Williams, J. D. Camm, J. J. Cochran, M. J. Fry, and J. W. Ollmann (2020), Statistics for Business & Economics , 14e, (Ko-Chieh Chen, Trans. In Chinese). Cengage Asia.
- 2. Introduction to Management, Stephen D.H. Tsai, Ching-Fang Lee and Ko-Chieh Chen, (2018), Tsanghai Publishing, Taiwan, 2018.
- 3. Management, Stephen D.H. Tsai, Ching-Fang Lee and Ko-Chieh Chen, Tsanghai Publishing,

- Taiwan, 2016.
- 4. Anderson, D. R., D. J. Sweeney, T. A. Williams, J. D. Camm, J. J. Cochran, M. J. Fry, and J. W. Ollmann (2016), -An Introduction to Management Science: Quantitative Approaches to Decision Making, 14e, (Ko-Chieh Chen, Trans. In Chinese). Tsanghai Publishing, Taiwan, 2016.
- 5. Sekaran, U. & R. Bougie (2013). Research Methods for Business (Ko-Chieh Chen, Trans. In Chinese). Tsanghai Publishing, Taiwan, 2015.

Professional Certifications

- 1. Stock Agent, No: 1994-06660, The Life Insurance Association of Institution of the Republic of China, 1994/2
- 2. Certificate for Academic Teaching with Distinction Course.

Professional Experience

- 1. Member of Equipment Management Committee for Department of Finance, 2015-
- 2. Coordinator of the AACSB accreditation committee, 2015 -.
- 3. Tutor of undergraduate class, 1996 to Present.

Grants

Entrusted Practical Projects

- 1. Chen, Ko-Chieh and Ya-Chi Lin (2019), Consultancy for the Compilation of Statistics Textbook and Teaching Accessories, No.23001080324.
- 2. Chen, Ko-Chieh and Ya-Chi Lin (2018), Consultancy for the Compilation of Management Textbook and Teaching Accessories, No.2300107006.
- 3. Chen, Ko-Chieh and Ya-Chi Lin (2017), Consultancy for the Compilation of Statistics Textbook and Teaching Accessories, No.221060242.
- 4. Chen, Ko-Chieh and Ya-Chi Lin (2016), Consultancy for the Compilation of Management Textbook, No.221050257.
- 5. Chen, Ko-Chieh and Ya-Chi Lin (2015), Consultancy for the Compilation of Research Method Textbook, No.221040307.
- 6. Chen, Ko-Chieh and Ya-Chi Lin (2014), Consultancy for the Compilation of Teaching accessories, No.221030205.
- 7. Chuang, Chin-Lin and Ko-Chieh Chen(2014), Consultancy for the Finance and Management, No.221030319

Honors and Awards

- 1. Excellent Advisor Grant, 2017, Southern Taiwan University of Science and Technology.
- 2. Teaching Excellent Grant, 2010, Southern Taiwan University of Science and Technology.

Patents